

# Chargeback Credit Memo Request Form

Date: 10/5/2020 Chargeback Case #: CB2000491

Credit Memo Amount: \$180.00

Customer ID: MACY02FUR Customer Name: Macy.com (DC for FUR)

Chargeback Ref #: 4951317 Cust. PO #: 5321477

Check #: 1865495 Invoice #: 4951317

AR Ref #: 12160462

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_