

# Chargeback Credit Memo Request Form

Date: 5/4/2020 Chargeback Case #: CB2000484

Credit Memo Amount: \$86.59

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 31193482SC 31428854SC Cust. PO #: 6MH12R2L 2O391YBP

Check #: 118608934 Invoice #: 31193482 31428854

AR Ref #: 90677

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: \_\_\_\_\_

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Reclaim to Customer

Note: less than \$100 to dispute. Cust paid back \$251.95

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_