

Chargeback Credit Memo Request Form

Date: 4/2/2020 Chargeback Case #: CB2000472

Credit Memo Amount: \$150.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: IA2019-53605 Cust. PO #: 12282315

Check #: 81755 Invoice #: _____

AR Ref #: 12160199

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Routing/Carrier

Detailed Description: failure to confirm routing 72 hours prior to the PO start ship date

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid, WOD failed to contact Kohl's TMS about the overflow in result of failure to confirm routing 72 hours prior to ship date

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____