

Chargeback Credit Memo Request Form

Date: 2/24/2020 Chargeback Case #: CB2000471

Credit Memo Amount: \$750.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: IA2019-53604 + IA2019-53605 Cust. PO #: 12344241/12357509/12338679

Check #: 81755 Invoice #: _____

AR Ref #: 12160199

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Routing/Carrier

Detailed Description: failure to confirm routing 72 hours prior to the PO start ship date (extended cancel date does not exempt from this charge).

Investigator: Gary Tam

Responsible Party: Warehouse-LVM

Note: valid - per Gary and Ping's investigation, we did not request extension with Kohl's on this PO and this is a valid late ship due to flooding in LVM. Since we did not request extension we have to validate this claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____