

# Chargeback Credit Memo Request Form

Date: 3/13/2020 Chargeback Case #: CB2000469

Credit Memo Amount: \$281.66

Customer ID: AMAZONMX Customer Name: Amazon MX

Chargeback Ref #: 31412039SC 31471881SC Cust. PO #: 6BLVVVUW 1TR8WAKC

Check #: 118648110 Invoice #: \_\_\_\_\_

AR Ref #: 90517

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_