

Chargeback Credit Memo Request Form

Date: 10/9/2020 Chargeback Case #: CB2000467

Credit Memo Amount: \$275.60

Customer ID: FRED34825 Customer Name: FRED MEYER COMPANY-ICA (ART)

Chargeback Ref #: 701-NCF-0096079 Cust. PO #: 0003458021

Check #: 3987667 Invoice #: _____

AR Ref #: 12160417

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: SHIPPED USING WRONG SHIPPING METHOD

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Charge Back Validated. Dispute attempted and failed. Customer changed ship method. Notification sent by customer to invalid address. We missed change.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____