

Chargeback Credit Memo Request Form

Date: 6/18/2020 Chargeback Case #: CB2000447

Credit Memo Amount: \$757.01

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 10328859 Cust. PO #: 12390441

Check #: 81755 Invoice #: _____

AR Ref #: 12160203

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: Domestic Fill Rate - SKU shipped less than order quantity.

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: dispute denied. Per Kohl's they have not locate the shortage items and refused to pay us back. We have no other evidence to re-challenge a shortage deduction.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____