

Chargeback Credit Memo Request Form

Date: 6/17/2020 Chargeback Case #: CB2000446

Credit Memo Amount: \$285.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: IA2019-51359 Cust. PO #: 12428511/12224459

Check #: 81755 Invoice #: _____

AR Ref #: 12160199

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Routing/Carrier

Detailed Description: FAILURE TO CONSOLIDATE

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: VALID, no email was able to prove that WOD reached out to Kohl's TMS for overflow issue.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____