

Chargeback Credit Memo Request Form

Date: 3/16/2020 Chargeback Case #: CB2000443

Credit Memo Amount: \$485.24

Customer ID: PETFOOD Customer Name: Pet Food Express

Chargeback Ref #: 4987468 adj Cust. PO #: 272957

Check #: 232631 Invoice #: 4987468

AR Ref #: 4987468

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: dispute denied - Per Pet Food they have not received the shorted items and we have already sent BOL to customer. No other evidence to re-challenge

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____