

# Chargeback Credit Memo Request Form

Date: 2/11/2020 Chargeback Case #: CB2000441

Credit Memo Amount: \$172.67

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS207395140 Cust. PO #: CS207395140

Check #: 2513285 Invoice #: \_\_\_\_\_

AR Ref #: 90458

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit, but did not find item cost effective to retrieve.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_