

Chargeback Credit Memo Request Form

Date: 2/13/2020 Chargeback Case #: CB2000440

Credit Memo Amount: \$353.18

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS201417458/CS206549415 Cust. PO #: CS201417458/CS206549415

Check #: 2513285 Invoice #: _____

AR Ref #: 90458

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit but did not find it cost effective to retrieve item.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____