

Chargeback Credit Memo Request Form

Date: 2/11/2020 Chargeback Case #: CB2000436

Credit Memo Amount: \$62.00

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS203963866 Cust. PO #: CS203963866

Check #: 2507664 Invoice #: _____

AR Ref #: 90204

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Shipment Quality Issue

Detailed Description: missing part

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit, but did not find item cost effective to retrieve.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____