

# Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB2000434

Credit Memo Amount: \$1,038.20

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS193363279-CS203319367 Cust. PO #: see attached

Check #: 2507664 Invoice #: \_\_\_\_\_

AR Ref #: 90204

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: April Huang,Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit, but did not find it cost effective to retrieve.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_