

Chargeback Credit Memo Request Form

Date: 2/13/2020 Chargeback Case #: CB2000433

Credit Memo Amount: \$452.37

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS205483525-CS207239703 Cust. PO #: see attached

Check #: 2507664 Invoice #: _____

AR Ref #: 90202

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: ALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit, but did not find item cost effective to retrieve

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____