

Chargeback Credit Memo Request Form

Date: 2/19/2020 Chargeback Case #: CB2000431

Credit Memo Amount: \$369.39

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS199635303/CS202214012/CS204403070 Cust. PO #: CS199635303/CS202214012/CS204403070

Check #: 2507664 Invoice #: _____

AR Ref #: 12160278

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Yinghua Gu

Responsible Party: Not a chargeback

Note: valid - Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____