

Chargeback Credit Memo Request Form

Date: 2/11/2020 Chargeback Case #: CB2000428

Credit Memo Amount: \$326.57

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS197673225-CS208149959 Cust. PO #: see attached

Check #: 2507664 Invoice #: _____

AR Ref #: 90200

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: Mis Information
Mis-shipped

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit, but did not find it cost effective to retrieve

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____