

# Chargeback Credit Memo Request Form

Date: 2/18/2020 Chargeback Case #: CB2000427

Credit Memo Amount: \$170.60

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS201850441 Cust. PO #: CS201850441

Check #: 2507664 Invoice #: \_\_\_\_\_

AR Ref #: 12160021

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Yinghua Gu

Responsible Party: Not a chargeback

Note: All wayfair missing parts chargeback is approved by Hellen, per Roger.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_