

Chargeback Credit Memo Request Form

Date: 5/28/2020 Chargeback Case #: CB2000425

Credit Memo Amount: \$119.61

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 31413249SC Cust. PO #: 3Z9IGWOZ

Check #: 118478867 Invoice #: 31413249

AR Ref #: 90278

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid \$77.26 denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____