

# Chargeback Credit Memo Request Form

Date: 2/7/2020 Chargeback Case #: CB2000418

Credit Memo Amount: \$621.42

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS206389771-CS207417785 Cust. PO #: see attached

Check #: 2507664 Invoice #: \_\_\_\_\_

AR Ref #: 90200

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: 3rd-FEDEX

Note: We confirmed this package loaded onto FedEx trailer # W89842 and physically left our warehouse on 1/08/2020. We cannot tell why FedEx did not scan and deliver the package

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_