

Chargeback Credit Memo Request Form

Date: 3/13/2020 Chargeback Case #: CB2000413

Credit Memo Amount: \$500.00

Customer ID: ATHOME Customer Name: AT HOME DI

Chargeback Ref #: AI-60783 Cust. PO #: 1778056

Check #: ACH013120 Invoice #: _____

AR Ref #: 12160042

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: PETB Division Name: Pet Bed(40)

Violation Description: Compliance-Labeling

Detailed Description: Import or Domestic shipping label in wrong location

Investigator: KC Jang

Responsible Party: China Production

Note: VALID CHARGE, WILL RECLAIM WITH FACTORY - The claim #CGR-200032

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____