

# Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB2000412

Credit Memo Amount: \$108.45

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA141796244-CS199177911 Cust. PO #: see attached

Check #: 2454585 Invoice #: \_\_\_\_\_

AR Ref #: 88551

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: Dung (David) Pham, Ping Gao

Responsible Party: 3rd-FEDEX

Note: VALID- CS confirmed the order was loaded onto trailer with trailer #, its FedEx issue for not scanning the package.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_