

Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB2000411

Credit Memo Amount: \$205.49

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5993804070_1-DR5958686810_1 Cust. PO #: see attached

Check #: 75026 Invoice #: _____

AR Ref #: 89726

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: ups claim

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: 3rd-UPS

Note: VALID –Lost in transit.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____