

Stephanie Reed-Lyles

From: Gregory Cole <gregory.cole@oalogistics.com> on behalf of Gregory Cole
Sent: Saturday, January 18, 2020 12:54 PM
To: Maronda Pierce
Cc: Don Bolivar; Ron Perkuchin; Stephanie Reed-Lyles
Subject: Re: FW: Chargeback# 10316303 details from KOHLS

Thanks yes I'm in copy

On Sat, Jan 18, 2020 at 12:26 PM Maronda Pierce <maronda.pierce@oalogistics.com> wrote:
I'm seeing we were charged a CB for 2K due to shortage on heated blankets and we will also be taking the hit on the rework due to not being able to find the inventory on time.

Greg just wanted to be sure you have been added to the Kohl's CB email group.

Stephanie: I don't see us being able to fight this one.

Maronda Pierce
Director of Operations (SV3/SD3)
311 International Trade Parkway
Port Wentworth, GA 31407
Office (912)875-2828 Ext 3845
Office (912) 373-7778 Ext 3845
Cell (912)677-3520

-----Original Message-----

From: kohlscompliance@traversesystems.com
[mailto:kohlscompliance@traversesystems.com]
Sent: Friday, January 17, 2020 7:22 PM
To: kohlscompliance@jlahome.com
Subject: Chargeback# 10316303 details from KOHLS

ATTACHED YOU WILL FIND DOCUMENTATION FOR CHARGEBACK # 10316303.

Rule number TR054:Domestic Fill Rate - SKU shipped less than order quantity.

This charge is a result of non-compliance to the Kohls Vendor Partnership Requirements. Kohls Vendor Partnership Requirements can be found on our website, <https://link.kohls.com/>.

All disputes must be submitted through <https://kss.traversesystems.com> within 60 calendar days of receiving this notice. The dispute portal allows for a one-time only review of data so include all pertinent

documents to support your claim

Thank you.

Attachments are in PDF format.

Viewing requires Adobe Acrobat Reader:

<http://www.adobe.com/products/acrobat/readstep.html>

*Assistant Director of Operations
Pooler - Distribution Center*



Best regards

GC