

Chargeback Credit Memo Request Form

Date: 3/11/2020 Chargeback Case #: CB2000409

Credit Memo Amount: \$2,003.36

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 10316303 Cust. PO #: 12390461

Check #: 78629 Invoice #: _____

AR Ref #: 12159920

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: Domestic Fill Rate - SKU shipped less than order quantity.

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid per Maronda, SV2 did not ship complete due to inventory issue (not able to find the heated blankets on time) - Escalated to Ron C to ensure no more misplaced items in SV2

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____