

# Chargeback Credit Memo Request Form

Date: 5/28/2020 Chargeback Case #: CB2000406

Credit Memo Amount: \$717.39

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30807008SC Cust. PO #: 6MT2GLQW

Check #: 118241664 Invoice #: \_\_\_\_\_

AR Ref #: 90141

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Amazon paid us back \$231.90 denied the rest. They have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_