

Chargeback Credit Memo Request Form

Date: 6/17/2020 Chargeback Case #: CB2000405

Credit Memo Amount: \$2,390.20

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30741684SC 30762294SC 30764384SC Cust. PO #: 6MT2GLQW 3UXYBD2J 292RLX4B

Check #: 118241664 Invoice #: 30741684 30762294 30764384

AR Ref #: 90141

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: _____

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Dot.com-Woodland

Note: amazon denied the claim but paid partial \$637.16

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____