

Chargeback Credit Memo Request Form

Date: 2/5/2020 Chargeback Case #: CB2000402

Credit Memo Amount: \$29.12

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR6007908003_1 Cust. PO #: 6007908003_1

Check #: 78629 Invoice #: _____

AR Ref #: 90067

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Customer Return

Detailed Description: RTV

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery, UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____