

# Chargeback Credit Memo Request Form

Date: 2/13/2020 Chargeback Case #: CB2000400

Credit Memo Amount: \$16.05

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4964884-1QVAR Cust. PO #: 17303114

Check #: 2202281 Invoice #: \_\_\_\_\_

AR Ref #: 12159548

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_