

Chargeback Credit Memo Request Form

Date: 5/20/2020 Chargeback Case #: CB2000395

Credit Memo Amount: \$5,136.90

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4930738-1QVAR 4938997-1QVAR
4944410-1QVAR 4948545- Cust. PO #: 7133127C 7149040C 7154982C 7164627C
7171176C 71822

Check #: 2202281 Invoice #: _____

AR Ref #: 12159526

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Disputed in February and it has been over 3 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____