

Chargeback Credit Memo Request Form

Date: 2/13/2020 Chargeback Case #: CB2000384

Credit Memo Amount: \$1,081.97

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1200132988 Cust. PO #: 0062438301

Check #: 563639 Invoice #: _____

AR Ref #: 12159910

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: Late Shipment

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid - Charge Back Validated. PO cancel date was earlier than others released at the same time. Difference was not realized until PO routing deadline expired.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____