

Chargeback Credit Memo Request Form

Date: 3/25/2020 Chargeback Case #: CB2000382

Credit Memo Amount: \$841.75

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 1800658 Cust. PO #: 9163948 7767081

Check #: 1832157 Invoice #: _____

AR Ref #: 12155642

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: Failure To Consolidate Same Day Shipments

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid per Maronda/Stephanie. SV2 did not consolidate multiple shipments to the same Destination as required.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____