

Chargeback Credit Memo Request Form

Date: 5/6/2020 Chargeback Case #: CB2000375

Credit Memo Amount: \$2,192.65

Customer ID: COSTCO Customer Name: Costco Wholesale

Chargeback Ref #: 4986232 Cust. PO #: 009321206751

Check #: 001 00038869772020 Invoice #: 4986232

AR Ref #: 12159878

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Short Shipment

Detailed Description: short

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: CLAIM 8000798817 denied by Costco, no other documents to re-challenge. Request CM to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____