

# Chargeback Credit Memo Request Form

Date: 3/11/2020 Chargeback Case #: CB2000371

Credit Memo Amount: \$149.98

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4959742-1QVAR 4959855-1QVAR  
4959867-1QVAR 4959872- Cust. PO #: 17196270 17196604 17196643 17196658  
17196662 17196

Check #: 2202237 Invoice #: \_\_\_\_\_

AR Ref #: 12159058

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: JCP paid us back \$82.10 and denied the rest

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_