

Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB2000368

Credit Memo Amount: \$10.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3615927-COMP Cust. PO #: 17475893

Check #: 2202237 Invoice #: _____

AR Ref #: 12159052

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-ASN

Detailed Description: Missing ASN

Investigator: Wee Ong

Responsible Party: Warehouse-WOD

Note: It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____