

Chargeback Credit Memo Request Form

Date: 5/20/2020 Chargeback Case #: CB2000367

Credit Memo Amount: \$510.29

Customer ID: JPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 4946861-1QVAR 4946862-1QVAR Cust. PO #: 5662531K 6722664R

Check #: 2202237 Invoice #: _____

AR Ref #: 12159048

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Jade He,Linda Di

Responsible Party: US Production

Note: JCP PARTIALLY PAID \$139.84 THEN DENIED THE REST

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____