

# Chargeback Credit Memo Request Form

Date: 5/28/2020 Chargeback Case #: CB2000366

Credit Memo Amount: \$180.00

Customer ID: RETAILTHERAPY Customer Name: Retail Therapy, LLC

Chargeback Ref #: 4931923/4152- Cust. PO #: 964213

Check #: 253973 Invoice #: \_\_\_\_\_

AR Ref #: 12159876

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Short Shipment

Detailed Description: SHORT SHIP

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: customer refused to pay us back, no other evidence to re-challenge

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_