

# Chargeback Credit Memo Request Form

Date: 2/21/2020 Chargeback Case #: CB2000362

Credit Memo Amount: \$10.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3614298-COMP Cust. PO #: 7000334C

Check #: 2202237 Invoice #: \_\_\_\_\_

AR Ref #: 12159036

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: BELOW \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_