

# Chargeback Credit Memo Request Form

Date: 5/21/2020 Chargeback Case #: CB2000359

Credit Memo Amount: \$535.45

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: S51419938 S51497347 S51497330 Cust. PO #: 252788354 253226028 253237403  
S51530348 S51568281 253377119 253451757

Check #: 2202237 Invoice #: \_\_\_\_\_

AR Ref #: 89182

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: shortpay

Investigator: \_\_\_\_\_

Responsible Party: E-COM

Note: Disputed in January and it has been over 4 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_