

# Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB2000357

Credit Memo Amount: \$279.24

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS198613960CS202525694 Cust. PO #: see attached

Check #: 2495726 Invoice #: \_\_\_\_\_

AR Ref #: 89816

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit but did not find item cost effective to retrieve

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_