

Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB2000355

Credit Memo Amount: \$110.73

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS197019334 Cust. PO #: CS197019334

Check #: 2495726 Invoice #: _____

AR Ref #: 89816

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit but did not find item cost effective to retrieve

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____