

# Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB2000353

Credit Memo Amount: \$188.22

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS199398950 Cust. PO #: CS199398950

Check #: 2495726 Invoice #: \_\_\_\_\_

AR Ref #: 12159716

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: Yinghua Gu

Responsible Party: Not a chargeback

Note: valid per Ying: all wayfair missing parts chargeback are approved by Hellen

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_