

# Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB2000348

Credit Memo Amount: \$131.06

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS197573994/CS203503356 Cust. PO #: CS197573994/CS203503356

Check #: 2495726 Invoice #: \_\_\_\_\_

AR Ref #: 89810

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: Mis-shipped  
Mis Information

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Woodland

Note: VALID - Mis-ship, customer received wrong item. CS approved credit but did not find item cost effective to retrieve.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_