

# Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB2000347

Credit Memo Amount: \$168.60

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS204239732 Cust. PO #: CS204239732

Check #: 2495726 Invoice #: \_\_\_\_\_

AR Ref #: 89810

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Customer Return

Detailed Description: Mis Information

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_