

# Chargeback Credit Memo Request Form

Date: 2/3/2020 Chargeback Case #: CB2000346

Credit Memo Amount: \$337.06

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS199682275/CA200186096/CA204779 Cust. PO #: see attached  
753/CS205270915/CS

Check #: 2495726 Invoice #: \_\_\_\_\_

AR Ref #: 89810

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: Mis Information  
Mis-shipped

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_