

Chargeback Credit Memo Request Form

Date: 2/5/2020 Chargeback Case #: CB2000333

Credit Memo Amount: \$38.59

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 5718554612 Cust. PO #: 57185546

Check #: 1860869 Invoice #: 31824981

AR Ref #: 89766

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____