

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB2000331

Credit Memo Amount: \$72.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4943912 4976315 Cust. PO #: 5656176 7174924

Check #: 1860869 Invoice #: 4943912 4976315

AR Ref #: 12159679

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: MACY'S PARTIALLY PAID \$37.50 THEN DENIED THE REST

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____