

# Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB2000329

Credit Memo Amount: \$17.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 30649398 Cust. PO #: 7930250

Check #: 1860869 Invoice #: 30649398

AR Ref #: 12159663

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Labeling

Detailed Description: Unusable GS1 128 label

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid. The picture attached does show bad label quality.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_