

# Chargeback Credit Memo Request Form

Date: 6/15/2020 Chargeback Case #: CB2000326

Credit Memo Amount: \$1,118.39

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 31190275SC 31190910SC 31194555SC Cust. PO #: 2GYM1LLY 1MWD91AB 4BSVP4QM

Check #: 118045350 Invoice #: \_\_\_\_\_

AR Ref #: 89631

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge since they are shipment from 2019. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_