

Chargeback Credit Memo Request Form

Date: 1/28/2020 Chargeback Case #: CB2000324

Credit Memo Amount: \$100.00

Customer ID: COSTCO Customer Name: Costco Wholesale

Chargeback Ref #: F013541008374 Cust. PO #: 013541008374

Check #: 00038430722020 Invoice #: _____

AR Ref #: 12159693

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Freight

Detailed Description: exceed 2 hours loading time

Investigator: _____

Responsible Party: Warehouse-WOD

Note: According to David Pham: This is for WOD. Look like they went over the 2 hours loading time. Attached is the BOL. Carrier arrives at 7:05AM and left at 9:40 AM, about 2 hours 35 mins.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____