

Chargeback Credit Memo Request Form

Date: 10/12/2020 Chargeback Case #: CB2000319

Credit Memo Amount: \$294.40

Customer ID: FREDMEYER Customer Name: Fred Meyer Stores

Chargeback Ref #: 701-NCF-0095687 Cust. PO #: 0003305310

Check #: 3935073 Invoice #: _____

AR Ref #: 12159761

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: incorrect ship method

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Charge Back Validated. Dispute attempted and failed. Customer changed ship method. Notification sent by customer to invalid address. We missed change.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____